

# Proactive Data Security

CityBase is committed to building a world-class information security program. We strive to protect our business and our customers, and the people and places we serve.

## Our Commitment

Today, businesses must treat information security as a core competency. While there will always be factors out of our control and our clients' control, we are dedicated to maintaining and constantly improving a multi-faceted security program to support our platform, and the people and businesses that rely on it.

## Our Approach

### **We adhere to and exceed industry security standards.**

Beyond our security obligations as a PCI Level-1 Compliant payment processor, CityBase exceeds the security criteria set forth by the PCI Data Security Standard.

### **We invest heavily in building our endpoint detection and response capabilities.**

This gives us the opportunity to conduct threat-hunting activities at scale and identify issues proactively.

### **We are always monitoring our systems for security events.**

We make proactive, extensive use of real-time monitoring, alerting, and response capabilities on system events that may be security-related, as well as any changes to our cloud computing environment.

### **We build security into our software development life cycle.**

This allows us to move beyond security as a feature; rather it is part of the process from beginning to end.